

HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE, 1 MARCH 2018

Subject Heading:	Healthwatch Havering – Second Enter and View Visit to Queen’s Hospital at patients’ mealtimes
CMT Lead:	Barbara Nicholls
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Policy context:	The information presented summarises further work undertaken by Healthwatch Havering to scrutinise in-patient meals at Queen’s Hospital.
Financial summary:	No financial implications of the report itself for either the Council or Healthwatch Havering.

The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

SUMMARY

The attached report of Healthwatch Havering details the work carried out by the organisation in follow up visits to review the quality of in-patient meals at Queen’s Hospital.

RECOMMENDATIONS

1. That the Sub-Committee considers the attached Healthwatch Havering report and takes any action it considers appropriate.

REPORT DETAIL

At the ONEL Joint Committee's meeting in July 2017, Healthwatch Havering presented a report of an Enter and View visit carried out in October 2016. The findings were, in short, that although the serving of meals was generally satisfactory, there were shortcomings in the serving of meals to patients on a ward for people with dementia.

Healthwatch decided to carry out a further visit, over two days, in October 2017. Again, although the serving was satisfactory overall, there remained areas of concern. Barking, Havering and Redbridge University Hospitals Trust subsequently produced a formal response, including an action plan to deal with the issues identified in the report and the Healthwatch recommendations.

A presentation (attached) will be made at the meeting.

IMPLICATIONS AND RISKS

Financial implications and risks: None of this covering report.

Legal implications and risks: None of this covering report.

Human Resources implications and risks: None of this covering report.

Equalities implications and risks: None of this covering report.

BACKGROUND PAPERS

None.